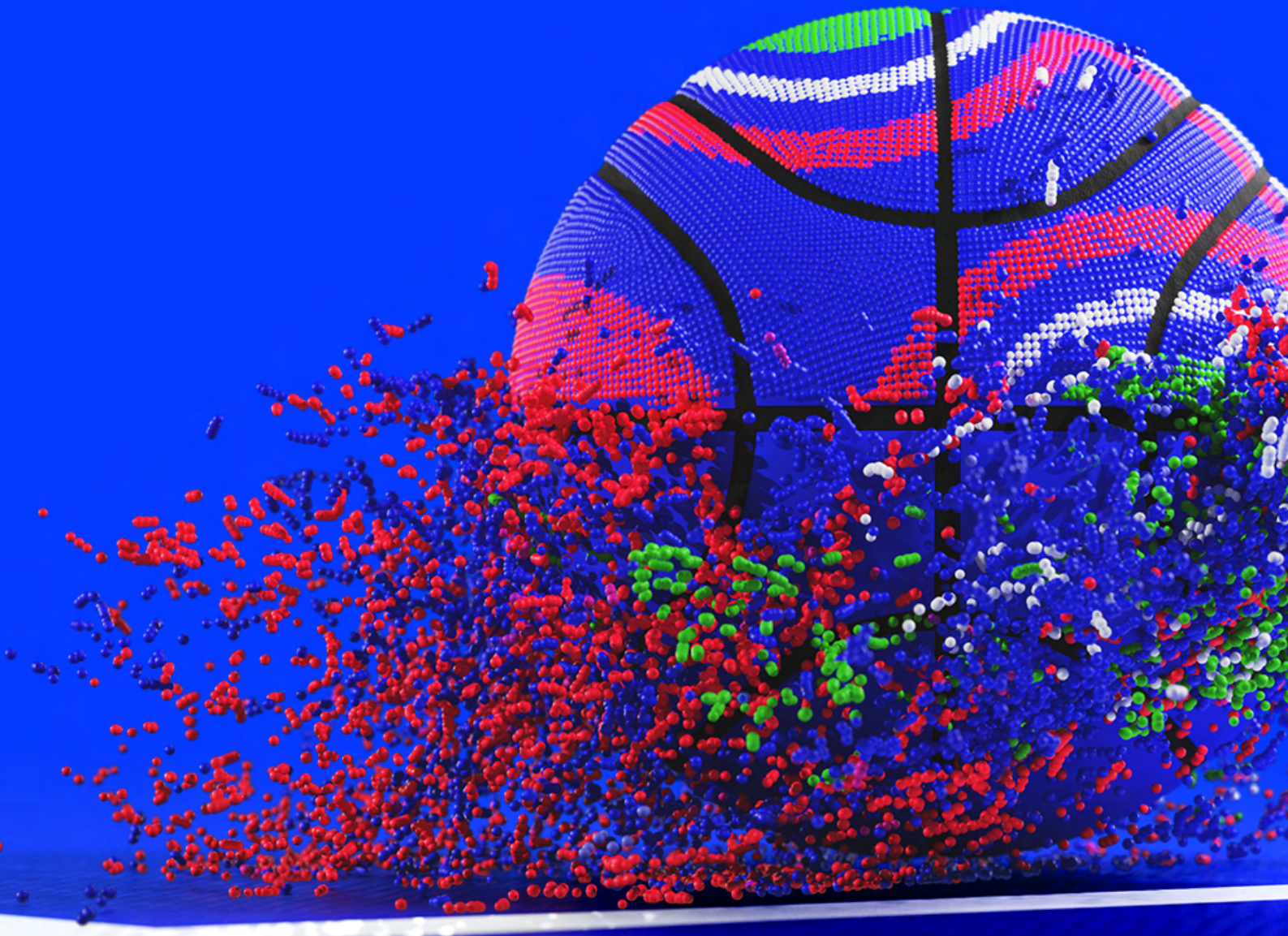




FIBA  
WOMEN'S BASKETBALL  
**WORLD CUP**  
AUSTRALIA 2022

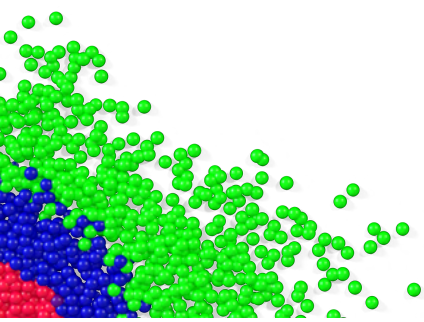
# VOLUNTEERS

## POSITION DESCRIPTIONS



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# VOLUNTEERING AT THE FIBA WOMEN'S BASKETBALL WORLD CUP 2022

Thank you for your interest in volunteering at the FIBA Women's Basketball World Cup 2022. We're excited to play host to FIBA's flagship women's basketball competition, and one of the most prestigious titles in the sport.

Volunteers will embody our vision and mission:

**Vision:** To ignite the passion for women's basketball globally

**Mission:** To create a bold, engaging, and inclusive World Cup celebrating the power and excitement of women's basketball.

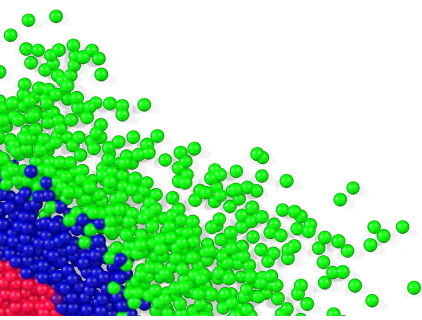
We know major events like this aren't possible without generous and committed volunteers; we are so grateful for your interest in being part of the team. By volunteering, you'll be contributing to the success and excitement of a memorable, world-class event. Your unique skills, talents and passion for the game will help bring to life the values of the World Cup – **integrity, unity, being progressive, being inclusive** and being **authentic**.

Over 10 incredible days, you will see 144 elite female athletes from 12 nations, battle it out over 38 games to be named World Champions. The countdown to the first tip-off is on!

There are a number of exciting volunteer opportunities across 5 operational areas. Upon application, you can choose what operational area you wish to get involved in. Make sure to get your application in as soon as possible as opportunities are limited!

Further information is available on the following pages, including position descriptions and things to know before applying.

For any questions, please contact the Volunteer Team at [volunteers@womensworldcup.basketball](mailto:volunteers@womensworldcup.basketball).



# GETTING STARTED: THINGS TO KNOW

So, you're interested in volunteering? That's fantastic! Here are some key pieces of information that apply to all roles. Please review the details below before reading about your preferred volunteer roles/areas.

## Age

Volunteers must be at least 16 years of age upon the start of their first face-to-face training session or shift (whichever comes first).

## COVID-19 Vaccinations

Volunteers must be fully vaccinated prior to the commencement of the World Cup. The definition of 'fully vaccinated' will be in line with that of the NSW Government, as at 22 September 2022.

## Selection

You won't be able to select exact roles in some cases, but you'll be able to identify your preferences in the application. We hope you can trust us that we'll do our best to match your preferences, skills, and interests to the right roles/areas.

## Insurance cover

All Australian Citizens and Permanent Residents who are Medicare-eligible will be covered by our Volunteers Personal Accident Insurance. If you are not Medicare-eligible, please know you will be volunteering at your own risk.

## Background checks

As required by NSW legislation, child-related roles will require a valid Working with Children Check. Other roles may require a Police Check based on the role's risk factors.

## Training

Volunteers will need to complete online training and partake in a test event or rehearsal prior to the World Cup.

- **Skills** – what skills do you have? What skills do you want to learn? Volunteering is a great opportunity to learn new skills and experience something outside of your comfort zone
- **Availability** – it takes a lot to bring such a major event together. We're looking for volunteers with flexible availability and who can commit to at least 5 shifts
- **Fun, fun, fun** – we want you to have fun while volunteering. You'll get the opportunity to watch games when you're not volunteering. We'll provide more information closer to the date.
- **Uniforms'** – you won't need to worry if your shirt matches your shoes. Successful volunteers will receive official FIBA Women's World Cup uniforms (they look great, trust us!)

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Uniforms may differ depending on the role/area you are volunteering in

# THE SCREENING PROCESS

## APPLICATION

Complete the registration and application form via the link. Get ahead of the game and complete your user profile as well. This is crucial for accreditation requirements closer to the event.

## INTERVIEW

Selected roles may require you to complete an interview. This will give us the opportunity to talk with you about your skills, interests, qualifications, and personal goals to help determine where you will be best placed.

## BACKGROUND CHECKS

As stated in company policies, a background check may be required for your selected role. Background checks include reference checks, Working with Children Checks and Police Checks.

## ONLINE ORIENTATION

You will be required to complete a mandatory online orientation session to help you get ready for event time. This may include a module specific to your role.

## ROLE SPECIFIC TRAINING

2 days of face-to-face mandatory role specific training will be held between the 16-18 September\* to provide you with the skills to conduct role specific tasks.

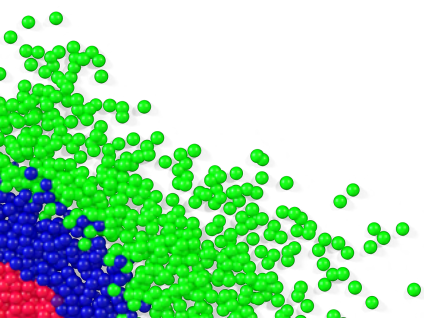
\*Dates may vary

## REHEARSAL

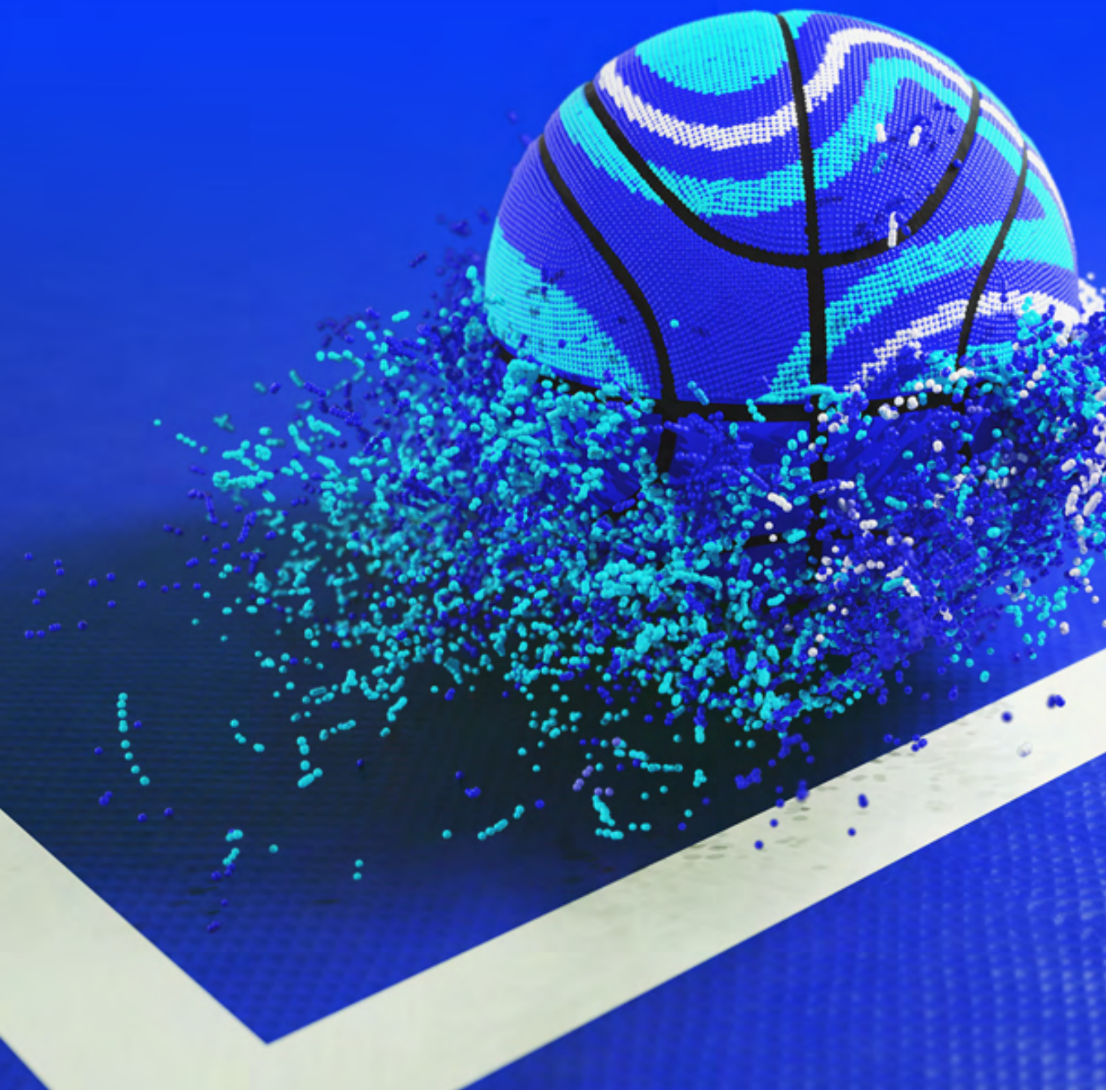
A final rehearsal will be run prior to event time to ensure that we are ready for the event!

## SUPPORT AND SUPERVISION

Throughout the event, you will have access to a supervisor, who will be available to support you in your role.



# 01 FIELD OF PLAY



## About Field of Play Volunteers

As the name suggests, you'll be supporting the action on and around the field of play! Field of Play (FOP) volunteers will get an insight into pre-game athlete activities and a sideline view of the games and training sessions.

### Roles include:

<b>Floor Wiper</b>	Keep the field of play clean, dry and safe
<b>Floor Assistant</b>	Manage the basketballs, athlete seating, benches and towels
<b>Field of Play Supervisor</b>	Manage access to FOP area and support court activities. Provide general FOP Management and players seating
<b>Sport Presentation</b>	Assist sports presentation with activations, giveaways and the mascot
<b>Athlete Change Room Assistant</b>	Prepare, organise and maintain change rooms: ensure the correct flag and athlete nameplates are displayed; laundry duties and general cleaning
<b>Referee Change Room Assistant</b>	Prepare, organise and maintain change rooms for referees, ensuring all required items are available

### These roles would best suit...

These roles would be great for up-and-coming basketball players. Get close to the action in a fast paced environment amongst players, management and referees.

### Criteria

- Complete FWBWC22 Volunteer Registration process
- Complete all training and compliance requirements
- Physically fit – must be able to bend, lift and reach items safely
- A team player who can demonstrate flexibility
- Friendly and courteous at all times
- Can follow directions and be responsive to needs as they arise
- Ability to display maturity and professionalism at all times
- Follow all COVID-19 protocols implemented for the event

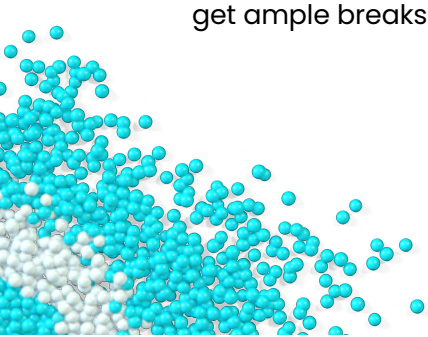
### Desired criteria

- Current basketball player with sound basketball knowledge
- Previous basketball volunteer experience

### Time commitments

Minimum shifts requested	Typical shift hours	Notes
5-6 shifts*	6-7 hours	Some roles required before event time

\*Volunteers may be asked to provide relief to other volunteers to help ensure volunteers get ample breaks and as such, volunteers may complete various roles in a single shift.



# 02 MEDIA





## About Media Volunteers

Working alongside FIBA and LOC media teams, media volunteers will contribute to producing a world-class media service throughout the duration of the event. This will include supporting media and teams throughout the required media activities and well as supporting general media and broadcast operations. There are several media roles, all of which require different skills and knowledge.

### Roles include:

<b>Media/Press Conference Assistant</b>	Responsible for the general operations of the workroom and press conference areas, including all media assistance, team movement to press conferences and general maintenance of the two areas.
<b>Media Tribune/Mixed Zone Assistant</b>	Responsible for the assistance of media in the tribune and mixed zone areas, the operation of the mixed zone with teams and media and general maintenance of the two areas.
<b>Photographer Assistant</b>	Responsible for the management of photographer movement and general servicing of photographers.
<b>News &amp; Content Assistant</b>	Working with Communications Team to prepare special interest stories, obtaining flash quotes in the mixed zone, recording and transcribing press conference quotes and highlights and general assistance with the production of digital content.
<b>Marketing Assistant</b>	Assistance with general marketing requirements, including promotional activities, branding and commercial rights and fan zone operations.

### These roles would best suit...

People who have demonstrated experience or interest in their preferred role. Great for media students, new grads or even seasoned professionals.

### Criteria

- Complete FWBWC22 Volunteer Registration process
- Complete all training and compliance requirements
- A team player who can demonstrate flexibility
- Friendly and courteous at all times
- Can follow directions and be responsive to needs as they arise
- Ability to display maturity and professionalism at all times
- Follow all COVID-19 protocols implemented for the event

### Desired criteria

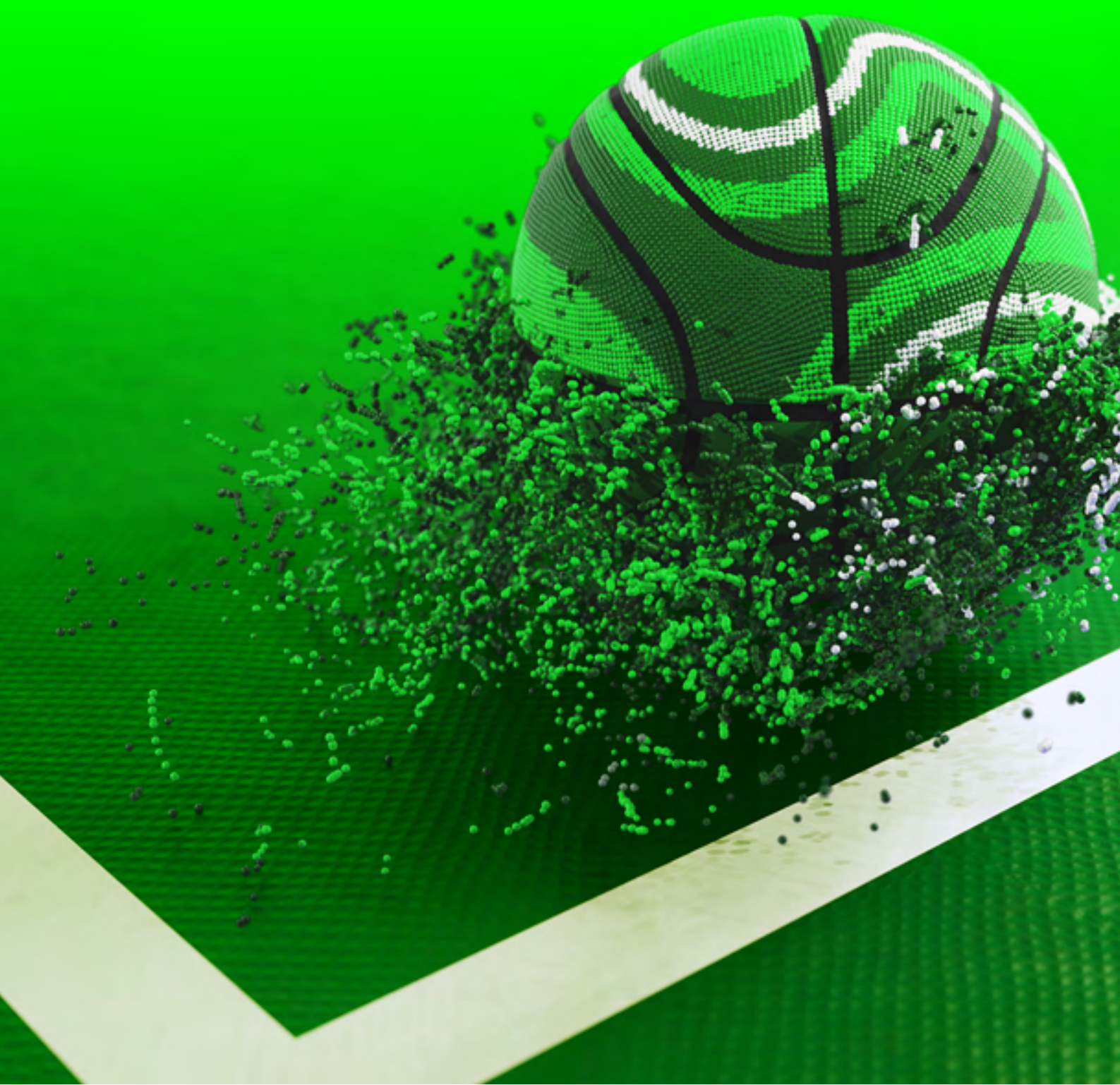
- Interest in basketball and or media/marketing areas
- Previous basketball/media volunteer experience

### Time commitments

Minimum shifts requested	Typical shift hours	Notes
6 shifts*	6-8hours	

\*Volunteers may be asked to provide relief to other volunteers to help ensure volunteers get ample breaks and as such, volunteers may complete various roles in a single shift.

# 03 ATHLETE SERVICES



## About Athlete Services Volunteers

Athlete Services volunteers are integral to the management of teams to, from and around their games. You will be working closely with team management and the Local Organising Committee (LOC) to ensure that teams have the support they need during event time.

### Roles include:

<b>Athlete Services – Venue</b>	Manage teams entry into the venue, change rooms, FOP & warm up court
<b>Team Attache</b>	Management of interaction with the LOC and teams, training, transportation, laundry and more <i>Language requirements are essential for this role!</i>
<b>LOC Office Support</b>	Provide assistance to the LOC office
<b>Team Hotel Support – Sydney Olympic Park</b>	Support the welcome desk at the hotel and manage information to be provided to team delegations
<b>Referees Hotel Support – Parramatta</b>	Support the welcome desk at the hotel and manage information to be provided to technical delegations
<b>Media Hotel Support</b>	Support the welcome desk at the hotel and manage information to be provided to media delegations
<b>Training Venue Support</b>	Assist with court access, cleaning and management of arrivals into the venue
<b>Warm Up Venue Support</b>	Manage team entry, access to equipment and more

### These roles would best suit...

People with Basketball experience and strong customer service. You will be interacting with teams, management, media and/or referees every shift.

### Criteria

- Complete FWBWC22 Volunteer Registration process
- Complete all training and compliance requirements
- Physically fit – you may be required to lift heavy items
- A team player who can demonstrate flexibility
- Friendly and courteous at all times
- Can follow directions and be responsive to needs as they arise
- Ability to display maturity and professionalism at all times
- Follow all COVID-19 protocols implemented for the event

### Desired criteria

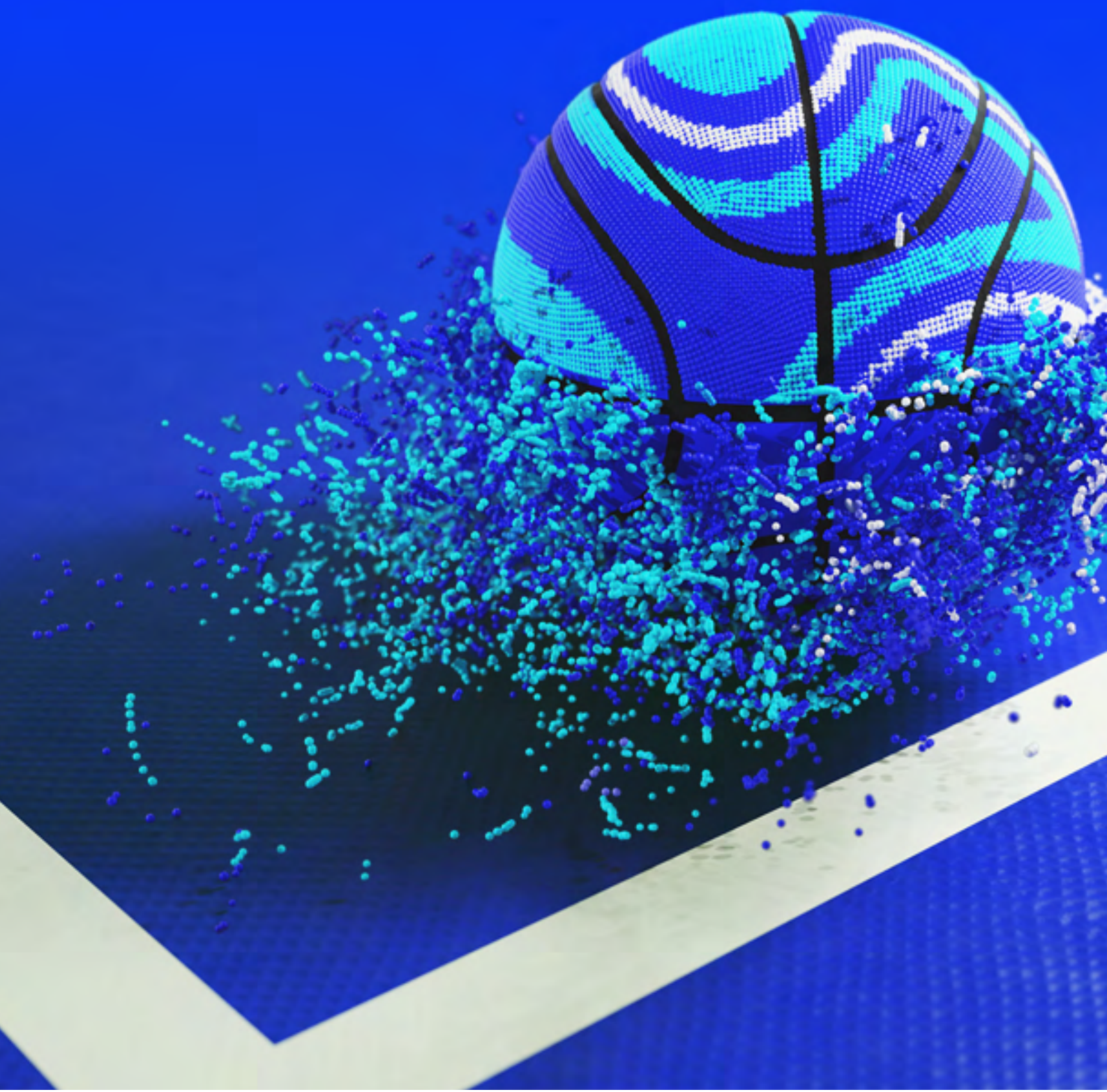
- Current basketball player with sound basketball knowledge
- A strong command of the English language and fluent in Bosnian, Croatian, Dutch, Mandarin, French, Japanese, Korean, Russian or Serbian is a plus

### Time commitments

Minimum shifts requested	Typical shift hours	Notes
6 shifts*	6-7 hours	Some roles required before event time

\*Volunteers may be asked to provide relief to other volunteers to help ensure volunteers get ample breaks and as such, volunteers may complete various roles in a single shift.

# 04 VENUE OPERATIONS



## About Venue Operations Volunteers

As a Venue Operations volunteer your role will see you conduct duties relevant to the management, logistics, and operations of events venues, and the wider event.

### Roles include:

<b>LOC Office Support</b>	Assist the LOC with administrative support including office and IT related activities
<b>FIBA Support</b>	Assist FIBA, the international governing body for basketball, with administrative support
<b>Accreditation Support</b>	Assist with the accreditation process including data entry, processing and distribution of passes to key stakeholders
<b>Technical Officials Support</b>	Supporting with the management of technical officials, including bench officials and statisticians onsite
<b>Activation Assistant</b>	Assist with setup of activations across a number of zones and manage activation usage during event time
<b>Spectator Assistant</b>	Welcome and provide wayfinding support to spectators
<b>Hospitality Tribunes/Suites</b>	Assist with information distribution to VIPs, support with meet & greet, assist with any additional requests
<b>Partnership Liaison</b>	Assist the LOC and FIBA partners with setup, management and PR
<b>Transportation Support</b>	Manage arrival and departure of coaches, VIP cars, and referee buses
<b>Anti-Doping Assistant</b>	Assist with anti-doping procedures

### These roles would best suit...

People who have great communication and customer service skills. You will be speaking to some key stakeholders so get ready to put on your best smile!

### Criteria

- Complete FWBWC22 Volunteer Registration process
- Complete all training and compliance requirements
- A team player who can demonstrate flexibility
- Friendly and courteous at all times
- Can follow directions and be responsive to needs as they arise
- Ability to display maturity and professionalism at all times
- Follow all COVID-19 protocols implemented for the event

### Desired criteria

- Good IT skills and experience with data entry

### Time commitments

Minimum shifts requested	Typical shift hours	Notes
6 shifts*	6-7 hours	Some roles required before event time

\*Volunteers may be asked to provide relief to other volunteers to help ensure volunteers get ample breaks and as such, volunteers may complete various roles in a single shift.

# 05 SPECIAL EVENTS



## About Special Events Volunteers

Special Events volunteers will be integral to supporting official events inside or outside the competition venues. In this role, you may also be involved in transporting VIPs, FIBA and Referees to and from venues.

### Roles include:

<b>Special Events Assistant</b>	Support with official events in and outside competition venues
<b>Driver</b>	Responsible for transporting referees, media, VIPs and/or FIBA staff to and from venues

### These roles would best suit...

If you are keen to meet people, then this role is for you! Whether you are helping coordinate special events or driving our VIPs, FIBA, media and/or referees to and from venues, you will get to network with some of our key stakeholders.

### Criteria

- Complete FWBWC22 Volunteer Registration process
- Complete all training and compliance requirements
- A team player who can demonstrate flexibility
- Friendly and courteous at all times
- Can follow directions and be responsive to needs as they arise
- Ability to display maturity and professionalism at all times
- Follow all COVID-19 protocols implemented for the event

### Desired criteria

- Drivers must be at least 25 years old to fulfill insurance requirements
- Drivers must hold an unrestricted drivers license

### Time commitments

Minimum shifts requested	Typical shift hours	Notes
10 shifts*	6-7 hours	Some roles required before event time

\*Volunteers may be asked to provide relief to other volunteers to help ensure volunteers get ample breaks and as such, volunteers may complete various roles in a single shift.

